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Sep 5th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

As someone who has used one of the largest internet providers, suffered through bad tech support, mistakes in billing, customer disservice and countless wasted hours waiting for repairs - I love my small local provider. Its rates are competitive; support is local, experienced, friendly, and articulate in my language; and the quality of internet and phone service is unequalled. I live in a semi-agricultural, semi-urban area and feel privileged to be served by sonic.net, my local provider.

Naomi Richman